

## **Terms of Use & Privacy Policy**

### **Terms of Use**

#### **1. Agreement**

This website is owned and operated by Oakland Ballistics llc. These Terms set forth the terms and conditions under which you may use our website and purchase our wood trebuchet kits. By accessing or using this website, you agree to be bound by these Terms.

#### **2. Eligibility**

You must be at least 18 years of age to use this website and make purchases. You must possess the legal authority to enter into this agreement.

#### **3. Purchase Terms**

When buying a trebuchet kit, you agree that: (i) you are responsible for reading the full product description before purchasing; (ii) you enter into a legally binding contract when you complete the checkout process. We reserve the right to change prices and correct pricing errors at any time.

#### **4. Returns and Refunds**

We accept refunds on any product that the customer deems below the expected quality. We hold ourselves to a very high standard. We are American made and believe in our country's ability to make products that put the customer first.

If there is a need to cancel an order, please contact us as soon as possible. As long as the order has not shipped, we will be happy to cancel the order.

#### **5. Limitation of Liability**

To the maximum extent permitted by law, Oakland Ballistics llc shall not be liable for any indirect, punitive, incidental, or consequential damages arising from your use of this website or our products. Our total liability shall not exceed the amount you paid for the product.

#### **6. Intellectual Property**

All content on this website, including product descriptions, images, and designs, is the exclusive property of Oakland Ballistics llc. You may not reproduce, distribute, or create derivative works without written permission.

#### **7. Modification of Terms**

We reserve the right to modify these Terms at any time. Material changes will be posted on this page. Your continued use of the website constitutes acceptance of modified Terms.

### **Privacy Policy**

#### **8. Information We Collect**

We collect only the information necessary to process your orders and respond to your questions:

- Contact information (name, email, phone number, shipping address)
- Payment information (processed securely through our payment processor)
- Order details and transaction history

#### **9. How We Use Your Information**

We use your information solely to:

- Process and fulfill your orders
- Communicate with you about your orders or answer your questions
- Provide customer support

#### **10. Information Sharing**

We do not sell, rent, or share your personal information with third parties, except:

- With our payment processor to complete transactions
- With shipping companies to deliver your orders

- When required by law

### **11. Data Security**

We implement reasonable security measures to protect your personal information. However, no method of transmission over the internet is 100% secure.

### **12. Your Rights**

You may request to:

- Access the personal information we have about you
- Correct any inaccurate information
- Delete your personal information (subject to record-keeping requirements)

### **13. Cookies**

Our website may use basic cookies to improve functionality. These do not track personal information across other websites.

### **General Provisions**

#### **14. Contact Information**

For customer support or questions about these Terms or Privacy Policy, contact us at:

[info@oaklandballistics.com](mailto:info@oaklandballistics.com), 248-961-3362, 1799 Fox Knoll, Leonard Mi 48367.

#### **15. Governing Law**

These Terms and Privacy Policy shall be governed by the laws of Michigan, USA.

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